



More households now eligible for *financial assistance*

As of March 1, 2024, the **Ontario Electricity Support Program (OESP)** and the **Low-income Energy Assistance Program (LEAP)** income eligibility thresholds increased by **35%**. The maximum LEAP grant amounts also increased.

What does it mean for new and current OESP credit recipients?

This means that more Hydro Ottawa customers are now eligible for bill relief and current OESP recipients may qualify for a greater credit.

- New applications will automatically be subject to the **threshold update**; *and*
- Current recipients, who may now be eligible for a **higher credit** must reapply.

Not sure if you're eligible for a higher credit amount? Visit oesp.ca or call **toll-free 1-855-831-8151**.

What does it mean for new and existing LEAP grant recipients?

These changes mean more households are eligible for emergency relief per household per year, and customers who have already received LEAP emergency assistance may qualify for a greater **yearly** grant.

- New applications will be subject to the **threshold update** and **increased grant** amount; *and*
- An eligible customer who received a LEAP grant between **Jan. 1 and Feb. 29, 2024**, can apply for and receive additional funding (up to the new maximum annual grant amount) after March 1, 2024.

Increased basic grant amount (from **\$500** to **\$650**) and increased grant for heating with electricity (from **\$600** to **\$780**).

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