



Don't get left
in the dark. ⚡

Sign up for 24/7
outage alerts.

Sign up for alerts

Outage alerts can be sent directly to you through SMS/text or email, you just need to sign up! Alerts are set to 'do not disturb' between 10:00 p.m. and 6:00 a.m., but you can opt for 'round the clock updates. This way you'll always be in the know, day or night.

Get the most up-to-date information on:

- **Unplanned outages in your area**
- **Planned outages in progress in your area**
- **Estimated restoration times and status updates**
- **Power restoration confirmation**

For more information on outage alerts,
visit hydroottawa.com/alerts