



# Investing in your community

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December 2, 2025)



# Carleton Heights-Rideauview overview

- Hydro Ottawa infrastructure and equipment located in this area is reaching the end of its life
- To meet the growing electricity demand in your community and improve the reliability of your service, we're converting parts of our electricity infrastructure
- The project includes the replacement of all existing poles, overhead conductors, underground cables, and equipment
- The Carleton Heights-Rideauview project is scheduled to start back up again in January 2026, and is estimated to be completed in December 2030
- This project is part of Hydro Ottawa's largest grid investment program designed to modernize our grid, and ensure a sustainable and reliable electricity supply

## Community benefits

- This work will help increase the reliability of power for residents and businesses in the area
- This project will reduce the size and frequency of outages, and provide redundancy to the area's electricity system during future extreme weather events
- A reliable source of electricity with the necessary capacity is essential to supporting community growth

# Project details

As part of the Carleton Heights-Rideauview Infrastructure Renewal project in 2026, we will:

- upgrade 127 electrical poles and 19 kilometres of overhead wires
- install underground duct structures and cable
- install 27 new electrical transformers
- install three new maintenance holes for our underground infrastructure

# Where

January to August 2026



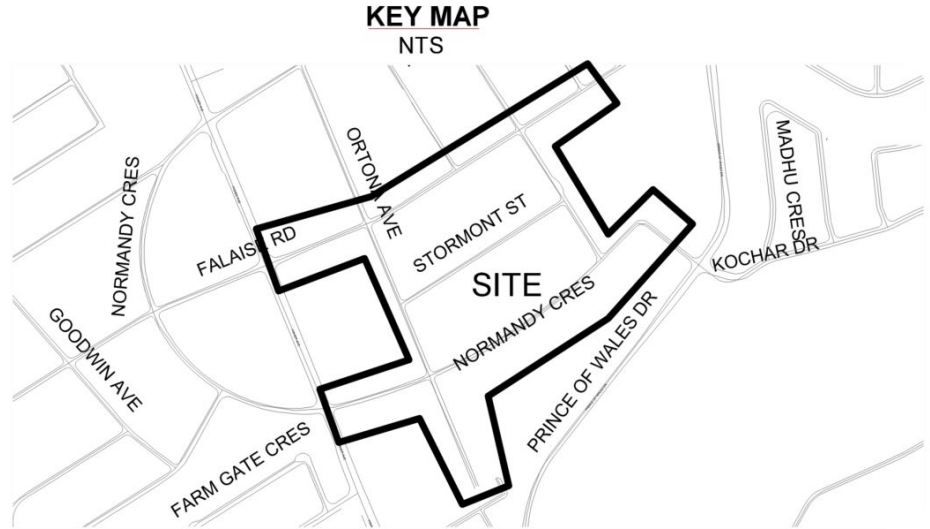
# Where

April to July 2026



# Where

August to December 2026



## Estimated timeline

January to August 2026	April to July 2026	August to December 2026
<ul style="list-style-type: none"> <li>- Normandy Crescent (north end)</li> <li>- Ortona Avenue (north of Falaise Road)</li> <li>- Valmarie Avenue</li> <li>- Apeldoorn Avenue (north of Normandy Crescent)</li> <li>- Claymor Avenue</li> <li>- Arnhem Street</li> <li>- Skeena Avenue</li> <li>- Senio Avenue</li> </ul>	<p>Fisher Avenue, from Normandy Crescent (south end) to Borden Side Road</p>	<ul style="list-style-type: none"> <li>- Falaise Road</li> <li>- Ortona Avenue (south of Falaise Road)</li> <li>- Stormont Street</li> <li>- Normandy Crescent (south end)</li> </ul>

# Community considerations

## Restoration

- Restore the construction area to finished grade with top soil and grass seed; does not include private hardscape features within the City of Ottawa Road Right of Way or Hydro Ottawa easements (e.g. interlock, driveway extensions, gardens, etc.)

## Vegetation management

- Thoughtfully consider vegetation and only remove what's absolutely necessary

## Safety

- Install construction signage along the corridors
- Reduce lanes and close sidewalks at site

# Project notifications



Notifications sent in  
advance of planned outages



Keep your contact  
information up to date



Project-specific  
information

**Questions**

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## Your input is important to us

Thank you for joining us at our community information session.

We will continue to provide ongoing and respectful communications about the project and our plans.



To reach us:  
[cr@hydroottawa.com](mailto:cr@hydroottawa.com)



Visit our website for updates:  
[hydroottawa.com/carletonheights](https://hydroottawa.com/carletonheights)

