



***Reimagined to
serve you better***

HydroOttawa.com is getting an upgrade in April 2026.

Whether you're paying a bill, reporting an outage, moving, or looking for programs, the new site helps you get there quickly — in two clicks or less.

What's new:

- Mobile-first design
- Improved search
- Streamlined self-serve tools
- Dedicated sections based on who you are

MyAccount stays the same.

Visit hydroottawa.com in **April 2026**
to explore the new experience.